User: E500 Catalog #:

Delivery Date: 06/13/2002

140H Motor Graders, 2002 SN: 02ZK07804 Current Hours (SMU): 10928 Sale Date: 06/13/2002

Service History

Service	Invoice	Hours	Description	Service Notes
Date	Type		PERFORM MAINTENANCE ON	Set vice notes
06/25/2002	Service	4	PRE-DELIVERY INSPECTION	
06/25/2002	Service	4	INSPECT & MAINTAIN 10 SERVICE HOUR MAINT	INSPECTED MACHINE - CHECKED ALL OIL LEVELS - GREASED MACHINE- ADDED TO TRANSMISSION. ANTIFREEZE SAFE TO 35 BELOW - ALL OTHER LEVELS - ENGINE, COOLANT & HYDRAULICS OKAY - CHECKED FOR ANY LEAKS - NONE PRESENT.
06/25/2002	Service	4	PERFORM MAINTENANCE ON PRE-DELIVERY INSPECTION	
06/25/2002	Service	4	CLEAN MACHINE	SANDED SNOW EQUIPMENT - MASKED AND PAINTED - REMOVED MASKING AND CLEANED.
06/25/2002	Service	4	INSTALL RADIO	INSTALLED RADIO ON MACHINE - CHECKED ALL STATIONS AND ALL BANDS ON RADIO - RAISED THE ANTENNA & TIGHTENED - RADIO WORKED OKAY.
06/25/2002	Service	4	INSTALL MIRROR	ASSEMBLED MIRRORS & INSTALLED ON MACHINE.
06/25/2002	Service	4	REMOVE AIR DRYER	REMOVED THE AIR DRYER FROM THE OUTSIDE & INSTALLED IT ON THE BRACKET ON THE INSIDE - HAD TO REROUTE THE HOSES AND CLAMPS-TIED UP HOSES WITH TIES AND CLAMPS.
06/25/2002	Service	4	INSTALL BEACON/STROBE LIGHT	INSTALLED STROBE LIGHT ON BRACKET AND INSTALLED ON MACHINE - WIRED UP - TRIED UNIT AND WORKED OKAY.
06/25/2002	Service	4	INSTALL BLADE EXTENSION	INSTALLED RIGHT HAND BLADE EXTENSION - HAD TO GRIND OFF WHERE EXSISTING CUTTING EDGE HIT - GROUND AND IT FIT OKAY.
06/25/2002	Service	4	INSTALLSNOWWING	INSTALLED SNOW WING BRACKET - REAR BRACKET - PLUMBED ALL HOSES - TRIED EVERYTHING AND IT ALL WORKED - INSTALLED WING & GREASED ALL FITTINGS - TIGHTENED ALL BOLTS.
06/25/2002	Service	4	INSTALL PARALLEL LIFT GROUP	INSTALLED FRONT SNOW PLOW BRACKET - TIGHTENED ALL BOLTS- RAN HOSES TO PLATE.
06/17/2008	Service	4000	REMOVE & INSTALL TRANS & DIFFERENTIAL UNIT	CUSTOMER COMPLAINT: BRASS MATERIAL IN OIL AND SCREEN CAUSE OF FAILURE: THE BEARING ARE SEIZING TO THE CROSS SHAFT AND SPINNING INSIDE THE GEAR ASSEMBLY. WE TALKED TO CATERPILLAR THEY TOLD US TO MAKE SURE THE BRASS BEARINGS IN THE SPIDER GEARS WERE PRESS IN AT LEAST .006 OF AN INCH. WE PRESSED THEM IN SO THAT WE HAD THAT MUCH CLEARANCE. RESULTANT DAMAGE: BEARINGS WERE SPINNING IN THE SPIDER GEARS AND GETTING HOT. ALSO THE SPIDER ASSEMBLY HAD BEEN HOT AND HAD A LOT OF BRASS TRANSFER. THIS FAILURE SENT BRASS CONTAMINATION TROUGH OUT THE SYSTEM. REPAIR COMMENTS: DRAIN TRANSMISSION AND COOLING SYSTEM.EVACUATE A/C SYSTEM.REMOVE EXHAUST & AIR INTAKE SYSTEM.REMOVE HOOD, SIDE PANELS, BATTERY'S, RADIATOR SUPPORT, RADIATOR HOSES, AIR TANK, AIR LINES, FAN SUPPORT, FUEL TANK AND LINES. REMOVE HYDRAULIC HOSES AND CLEAN. DISCONNECT ALL WIRING TO COMPONENTS. REMOVE TRANSMISSION FOR REPAIR. INSTALL TRANSMISSION AND TORQUE BOLTS. INSTALL HYDRAULIC LINE WITH NEW O-RINGS. INSTALL NEW FILTER AND CLEAN BYPA
06/17/2008	Service	4000	REMOVE & INSTALL TC/TRANS OIL COOLER	FOR CONTAMINATION YYYYYYYYYYYYYYYYYYYYYYYYYYYYYYYYYYY
06/17/2008	Service	4000	REPAIR FOR WARRANTY FINAL DRIVE	FOR LEAKING RIGHT SIDE YYYYYYYYYYYYYYYYYYYYYYYYYYYYYYYYYYYY
06/17/2008	Service	4000	REPAIR FOR WARRANTY FINAL DRIVE	FOR LEAKING LEFT SIDE YYYYYYYYYYYYYYYYYYYYYYYYYYYYYYYYYYY

06/17/2008	Service	4000	REPAIR FOR WARRANTY DIFFERENTIAL	CUSTOMER COMPLAINT: THEY CHANGING OIL AND FOUND THE SCREEN TO BE FULL OF BRASS BEARING. CAUSE OF FAILURE: THE BEARING ARE SEIZING TO THE CROSS SHAFT AND SPINNING INSIDE THE GEAR ASSEMBLY. WE TALKED TO CATERPILLAR THEY TOLD US TO MAKE SURE THE BRASS BEARINGS IN THE SPIDER GEARS WERE PRESS IN AT LEAST .006 OF AN INCH. WE PRESSED THEM IN SO THAT WE HAD THAT MUCH CLEARANCE. RESULTANT DAMAGE: BEARINGS WERE SPINNING IN THE SPIDER GEARS AND GETTING HOT. ALSO THE SPIDER ASSEMBLY HAD BEEN HOT AND HAD A LOT OF BRASS TRANSFER. THIS FAILURE SENT BRASS CONTAMINATION TROUGH OUT THE SYSTEM. REPAIR COMMENTS: COMPLETELY DISASSEMBLED THE DIFFERENTIAL CLEANED UP ALL REUSABLE PARTS. COMPLETELY RESEALED AND RE BEARING THE DIFFERENTIAL. INSTALL A NEW 154-2689 SPIDER AND ALL FOUR 155-2283 PINION GEARS. WHEN WE CALLED CATERPILLAR ABOUT THE PROBLEM WE WERE HAVING WITH THESE PINION GEARS AND SPIDER ASSEMBLIES, THEY SAID TO MAKE SURE WE HAD ENOUGH CLEARANCE BETWEEN THE BRASS BEARING IN THE PINION GEARS AND THE
06/17/2008	Service	4000	REPAIR FOR WARRANTY DIFFERENTIAL	
06/17/2008	Service	4000	REPAIR POWER SHIFT TRANSMISSION	BEFORE FAILURE OVERHAUL GIVES YOU A 2 YEAR OR 2,000 HOUR WARRANTY. TO VALIDATE WARRANTY, COMPLETE OIL SYSTEM MUST BE CLEANED AND FLUSHED PRIOR TO INSTALLATION OF REBUILT TRANSMISSION/TORQUE CONVERTER AND AN OIL SAMPLE TAKE AFTER 10 HOURS OPERATION AND EVERY 500 HOURS.////////////////////////////////////
06/17/2008	Service	4000	ORDER PARTS POWER SHIFT	THIS SEGMENT IS FOR PARTS NOT INCLUDED IN THE GUARANTEED
06/17/2008	Service	4000	TRANSMISSION REMOVE & INSTALL TRANS & DIFFERENTIAL UNIT	REPAIR OPTION CUSTOMER COMPLAINT: BRASS MATERIAL IN OIL AND SCREEN CAUSE OF FAILURE: THE BEARING ARE SEIZING TO THE CROSS SHAFT AND SPINNING INSIDE THE GEAR ASSEMBLY. WE TALKED TO CATERPILLAR THEY TOLD US TO MAKE SURE THE BRASS BEARINGS IN THE SPIDER GEARS WERE PRESS IN AT LEAST .006 OF AN INCH. WE PRESSED THEM IN SO THAT WE HAD THAT MUCH CLEARANCE. RESULTANT DAMAGE: BEARINGS WERE SPINNING IN THE SPIDER GEARS AND GETTING HOT. ALSO THE SPIDER ASSEMBLY HAD BEEN HOT AND HAD A LOT OF BRASS TRANSFER. THIS FAILURE SENT BRASS CONTAMINATION TROUGH OUT THE SYSTEM. REPAIR COMMENTS: DRAIN TRANSMISSION AND COOLING SYSTEM.EVACUATE A/C SYSTEM.REMOVE EXHAUST & AIR INTAKE SYSTEM.REMOVE HOOD, SIDE PANELS, BATTERY'S, RADIATOR SUPPORT, RADIATOR HOSES, AIR TANK, AIR LINES, FAN SUPPORT, FUEL TANK AND LINES. REMOVE HYDRAULIC HOSES AND CLEAN. DISCONNECT ALL WIRING TO COMPONENTS. REMOVE TRANSMISSION FOR REPAIR .INSTALL TRANSMISSION AND TORQUE BOLTS. INSTALL HYDRAULIC LINE WITH NEW O-RINGS. INSTALL NEW FILTER AND CLEAN BYPA
06/17/2008	Service	4000	CLEAN MACHINE	REPAIR COMMENTS: BRING MACHINE INTO WASH BAY AND STEAM CLEAN TRANSMISSION AREA AND ENGINE COMPARTMENT DONE BY KEITH MCMANNUS.
06/17/2008	Service	4000	REMOVE & INSTALL TC/TRANS OIL COOLER	FOR CONTAMINATION YYYYYYYYYYYYYYYYYYYYYYYYYYYYYYYYYYY
06/17/2008	Service	4000	REMOVE & INSTALL CRANKSHAFT REAR SEAL	CUSTOMER COMPLAINT: BRASS IN TRANS SCREEN CAUSE OF FAILURE: DIFFERENTIAL RESULTANT DAMAGE: CONTAMINATION REPAIR COMMENTS: COUPLER WAS REMOVED FROM FLYWHEEL AND INSPECTED. FLYWHEEL WAS REMOVED AND WAS CLEANED. REAR MAIN SEAL WAS REPLACED. FLYWHEEL HOUSING WAS CLEANED UP FLYWHEEL WAS INSTALLED AND BOLTS WERE TORQUED TO SPECS. COUPLER WAS REUSED AND INSTALLED, BOLTS WERE TORQUED TO SPECS. FLYWHEEL HOUSING WAS COVERED TO ELEMINATE FURTHER CONTAMINATION. CUSTOMER COMPLAINT: BRASS IN TRANS SCREEN CAUSE OF FAILURE: DIFFERENTIAL RESULTANT DAMAGE: CONTAMINATION REPAIR COMMENTS: COUPLER WAS REMOVED FROM FLYWHEEL AND INSPECTED. FLYWHEEL WAS REMOVED AND WAS CLEANED. REAR MAIN SEAL WAS REPLACED. FLYWHEEL HOUSING WAS CLEANED UP FLYWHEEL WAS INSTALLED AND BOLTS WERE TORQUED TO SPECS. COUPLER WAS REUSED AND INSTALLED, BOLTS WERE TORUQED TO SPECS. FLYWHEEL HOUSING WAS COVERED TO ELEMINATE FURTHER CONTAMINATION.

AND FAN BELTS YYYYYYYYYYYYYYYYYYYYYYYYYYYYYYYYYYY
06/17/2008 Service 4000 REPAIR FOR WARRANTY FINAL DRIVE REPAIR FOR WARRANTY FINAL DISASSEMBLED THE FINAL AND CLEANED. INSTALLED THE FINAL DISASSEMBLED. INSTALLED THE TANDEM AND REFILLED WITH OIL. FOR LEAKING LEFT SIDE YMMY MY
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OIL AND REMOVED THE FINAL DISASSEMBLED THE FINAL AND CLEANED. INSTALLED NEW PARTS AND ASSEMBLED. INSTALLED TH TANDEM AND REFILLED WITH OIL.
CUSTOMER COMPLAINT: THEY CHANGING OIL AND FOUND THE SCREEN TO BE FULL OF BRASS BEARING. CAUSE OF FAILURE: THE BEARING ARE SEIZING TO THE CROSS SHAFT AND SPINNING INSID THE GEAR ASSEMBLY. WE TALKED TO CATERPILLAR THEY TOLD US' MAKE SURE THE BRASS BEARINGS IN THE SPIDER GEARS WERE PRESS AT LEAST. 0.06 OF AN INCH. WE PRESSED THEM IN SO THAT WE HAI THAT MUCH CLEARANCE. RESULTANT DAMAGE: BEARINGS WERE SPINNING IN THE SPIDER GEARS AND GETTING HOT. ALSO THE SPID ASSEMBLY HAD BEEN HOT AND HAD A LOT OF BRASS TRANSFER. THE FAILURE SENT BRASS CONTAMINATION TROUGH OUT THE SYSTEM REPAIR COMMENTS: COMPLETELY DISASSEMBLED THE DIFFERENTIC CLEANED UP ALL REUSABLE PARTS. COMPLETELY RESEALED AND REPAIR THE DIFFERENTIAL INSTALL A NEW 154-2689 SPIDER AN ALL FOUR 155-2283 PINION GEARS. WHEN WE CALLED CATERPILLA ABOUT THE PROBLEM WE WERE HAVING WITH THESE PINION GEAR AND SPIDER ASSEMBLIES, THEY SAID TO MAKE SURE WE HAD ENOUGLEARANCE BETWEEN THE BRASS BEARING IN THE PINION GEARS A THE
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BEFORE FAILURE OVERHAUL GIVES YOU A 2 YEAR OR 2,000 HOUR WARRANTY. TO VALIDATE WARRANTY, COMPLETE OIL SYSTEM MU BE CLEANED AND FLUSHED PRIOR TO INSTALLATION OF REBUILT TRANSMISSION/TORQUE CONVERTER AND AN OIL SAMPLE TAKE AFTER 10 HOURS OPERATION AND EVERY 500 HOURS.////////////////////////////////////
TRANSMISSION TESTED IN SPEC. 06/17/2008 Service 4000 ORDER PARTS POWER SHIFT THIS SEGMENT IS FOR PARTS NOT INCLUDED IN THE GUARANTEEL
TRANSMISSION REPAIR OPTION CUSTOMER COMPLAINT: DIAGNOSE HARD BRAKING REPAIR PROCI COMMENTS: CUSTOMER COMPLAINED BRAKE PEDAL WAS HARD T GET MACHINE TO STOP. I CONNECTED PRESSURE GAUGE INTO AII LINES AT TANDEM CONNECTIONS. WHEN BRAKE PEDAL WAS APPLII ONLY COULD GET 80 PSI - MOVED GAUGE TO TANK - TANK PRESSURE BUILD UP TO 140 PSI - I RECHECKED PRESSURE AT VALVE - IT WAS ST ONLY 80 PSI WHEN PEDAL WAS APPLIED. CONNECTED GAUGE TO SUPPLY SIDE AT VALVE - THERE WAS 140 PSI TO VALVE. PROBLEM W DIAGNOSED AS BAD BRAKE VALVE.
CUSTOMER COMPLAINT: AIR DRYER WAS LEAKING AIR REPAIR PROCESS COMMENTS: AIR DRYER VENT WAS LEAKING WHEN PUM WAS NOT PUMPING - I DISCONNECTED AIR LINES - REMOVED DRYE FROM MACHINE. I DISASSEMBLED DRYER - CLEANED ALL PARTS.
08/02/2011 Service 7293 REPAIR AIR FILTER ELEMENT REASSEMBLED WITH NEW SEALS AND DESICANT THAT WAS IN KIT AFTER DRYER WAS ASSEMBLED I INSTALLED IT BACK ONTO MACHIN RECONNECTED ALL LINES THAT WERE DISCONNECTED. STARTED MACHINE - BUILT AIR PRESSURE IN SYSTEM - FOUND NO AIR LEAK FROM VENT ATTHIS TIME.
08/02/2011 Service 7293 REPAIR AIR FILTER ELEMENT REASSEMBLED WITH NEW SEALS AND DESICANT THAT WAS IN KIT AFTER DRYER WAS ASSEMBLED I INSTALLED IT BACK ONTO MACHIN RECONNECTED ALL LINES THAT WERE DISCONNECTED. STARTED MACHINE - BUILT AIR PRESSURE IN SYSTEM - FOUND NO AIR LEAK

03/16/2012		7638	REPAIR ENGINE	NOT STARTING YYYYYYYYYYYYYYYYYYYYYYYYYYYYYYYYYYYY
03/16/2012	Service	7638	TRAVELTO/FROM	
03/16/2012	Service	7638	COMPLETE PRE-SAFETY CHECK	DDGV/FN CDANIVCI IAFT
07/18/2015	Service	1	ASSEMBLE ENGINE	BROKEN CRANKSHAFT YYYYYYYYYYYYYYYYYYYYYYYYYYYYYYYYYYY
07/18/2015	Service	1	TROUBLESHOOT ENGINE	DISASSEMBLED ENGINE FOUND BROKEN CRANKSHAFT WHICH CAUSED FRETTING TO THE MAIN CAPS. THE BLOCK WAS DAMAGED BEYOND REPAIR. CUSTOMER ORDERED A NEW ENGINE. SENT ALL PARTS BACK TO FORT DODGE. JDN
07/18/2015	Service	1	COMPLETE PRE-SAFETY CHECK	
10/21/2016	Service	1	HONE & RESEAL LIFT/HOIST CYLINDER	REPAIR PROCESS COMMENTS: DISASSEMBLED CYLINDER. FOUND GOUGED ROD, AND TORN U CUP SEAL BUFFED AND CLEANED SURFACES AND SEAL GROOVES IN HEAD AND PISTON. INSTALLED NEW SEALS IN PISTON AND HEAD. SENT ROD TO RECHROME. INSTALLED HEAD AND PISTON ONTO ROD. TORQUED PISTON NUT TO STANDARD TORQUE. INSTALLED ROD PACK INTO BARREL. TORQUED HEAD TO 440#. PRESSURE TESTED CYLINDER GOOD. ENGRAVED WORK ORDER.
10/21/2016	Service	1	EXTRA PARTS/LABOR/MIS FOR LIFT/HOIST CYLINDER	
10/21/2016	Service	1	COMPLETE PRE-SAFETY CHECK	
10/21/2016	Service	1	INSPECT MACHINE	
12/05/2017	Parts	0		
12/16/2017	Parts	0		
12/29/2017	Parts	0		
12/30/2017	Parts	0		
12/30/2017	Parts	0		
12/30/2017	Parts	0		
04/14/2018	Parts	0		
04/19/2018	Parts	0		
05/24/2018	Parts	0		
10/03/2018	Service	9999999	REPAIR ARTICULATION CYLINDER	
10/03/2018	Service	999999	RESEAL ARTICULATION	CYLINDER LEAKING AT ROD END. REPAIR PROCESS COMMENTS: DISASSEMBLED CYLINDER. NEEDED TO HEAT BARREL TO REMOVE HEAD. CLEANED AND INSPECTED PARTS. FOUND: SCORE IN ROD; ROD SEALS ERODED; EYE SEALS CRACKED AND FALLING APART; BARREL EYE BEARING NEARLY 1/16" EGGED; AND ROD EYE BEARING.008" EGGED. WASHED BARREL. QUOTED AND ORDERED PARTS. RESEALED PARTS. ASSEMBLED ROD PACK. TORQUED PISTON BOLT TO 1320 FT/LBS. ASSEMBLED CYLINDER. TORQUED HEAD TO 440 FT/LBS. TESTED GOOD. STAMPED, TAGGED, AND WRAPPED.
10/03/2018	Service	9999999	EXTRA PARTS/LABOR/MIS FOR ARTICULATION CYLINDER	REPAIR PROCESS COMMENTS: PRESSED OUT EYE BEARINGS. CLEANED AND CHECKED EYES. LUBED EYES. PRESSED IN NEW EYE BEARINGS. TOOK ROD TO MACHINE SHOP. PREHEATED ROD. SPOT WELDED SCORE IN ROD. GROUND WELD FLUSH WITH SURFACE OF ROD. POLISHED ROD.
10/03/2018	Service	9999999	COMPLETE PRE-SAFETY CHECK	
10/05/2018	Service	0	TRANSPORT	
10/05/2018	Service	0	ORDER PARTS CUTTING EDGE(S)	
10/05/2018	Service	0	APPLY DISCOUNTS ALLOWED	
10/05/2018	Service	0	TRANSPORT	
10/05/2018	Service	0	COMPLETE PRE-SAFETY CHECK	

12/31/2020	Service	9999999	REPAIR WING CYLINDER	LIFT CYLINDER
12/31/2020	Service	9999999	RESEAL WING CYLINDER	
12/31/2020	Service	9999999	EXTRA PARTS/LABOR/MIS FOR WING CYLINDER	
12/31/2020	Service	9999999	COMPLETE PRE-SAFETY CHECK	

Configuration

Configuration Code	Price List	Description
1464337	MAC1	ENGINE S/N: 6NC32178
0P5203	MAC1	EMA
0211754	MAC1	LIFT GROUP CONV A380114
14611C	MAC1	WING W/HYDRB S/N 7YW670 A380114
1516925	MAC1	WARNING LIGHT

After Order Configuration

Date	Description	Repair Cost	Notes
06/25/2002	INSTALL SNOW WING	\$1,296.00	INSTALLED SNOW WING BRACKET - REAR BRACKET - PLUMBED ALL HOSES - TRIED EVERYTHING AND IT ALL WORKED - INSTALLED WING & GREASED ALL FITTINGS - TIGHTENED ALL BOLTS.

PIP / PSP

Start Date	End Date	PIP No.	PIP Type	Hrs Req.	Description	Status
01/17/2003	01/31/2005	PS50591	Α	1.00	INSTALL NEW HYD TANK CAP ASSEMBLY	Expired
01/18/2008	01/31/2010	PS51433	Α	1.00	Replacing engine enclosure latches on ce	Expired

Historical Warranty

Product Code	Description	Start Date	End Date	Start Hours	End Hours	
140H	EPP1 60/7500 PT - 6/UNLMT STD WTY-GOV	06/13/2002	06/13/2007	0	0	